

# Ahoy Ocean City

## **Condo Rules, Regulations and FAQ** *(updated 1/7/19)*

### **1. What amenities can I expect at Ahoy 207?**

The condo has air conditioning, heat and ceiling fans; a fully stocked kitchen (full-size electric range and refrigerator, dishwasher, microwave, toaster, dishes, pots & pans, coffee maker and iced tea maker); a washer & dryer and a hair dryer. We provide free Wi-Fi, cable, flat-screen TV and a Blu-Ray/DVD player. We also stock basic condiments like ketchup and mustard and supply paper goods, coffee filters and basic cleaning supplies, too.

### **2. What do I need to bring?**

Please bring your own sheets and towels. There is one queen-size bed in the master bedroom, plus a comfortable full-size sleeper sofa in the living room (flat sheets work better on that than fitted sheets). A leak-proof bed cover is stored in the lounge end of the sofa; please use it under your sheets if you have young children or others who may be prone to "accidents" sleeping there. The queen bed already has a leak-proof pad.

### **3. Do you accept credit cards? How do I pay?**

You can pay using PayPal or any major credit card. After we confirm that the dates you request are available, we'll send you a PayPal invoice via email for 1/2 your rental fee, taxes, security deposit and cleaning fee (\$35). Closer to your stay we'll send you an invoice for the balance due; all payments must be completed 30 days prior to your check-in date so that we can get you the keys and your parking pass in time for your trip.

### **4. Where will I pick up and return the keys?**

Once your balance is received, the keys and parking pass will be mailed to you. After your stay, we'll confirm that the condo is in good condition, and once the keys are returned to us, we'll refund your security deposit.

## 5. What about parking?

You will receive a parking pass when you receive the keys to the condo. The unit has ONE reserved space in the condo parking lot; please park only in the space marked "207" and please display the provided parking pass on your dashboard. Because we're located really close to the beach, people staying further away sometimes try to park on our lot.

## 6. What are the house rules?

- CHECK-IN TIME is 2:00 PM and CHECK-OUT TIME is 10:00 AM. Please DO NOT arrive at the condo before the check-in time, because this is when the cleaning crew is at work.
- NO SMOKING inside the condo or on the balcony.
- PETS are NOT permitted in Ahoy rental units.
- MAXIMUM OCCUPANCY - The maximum number of guests is 5 people, including children.
- BALCONY - Please do not hang towels, swimsuits or ANYTHING on the balcony railings or hand anything over the railings (strict condo association rules).
- PROBLEMS DURING YOUR STAY - If an issue arises during your stay (something is missing or not working, someone else in the building is causing you concern, you accidentally have a major spill on the carpet or the furniture), please contact us promptly (text message to 410-426-7570 is fastest) and we will try to resolve the situation.
- CONDO PROPERTY - Please do NOT damage or remove anything that belongs to the condo (hair dryer, pillows, extra paper goods, etc.), since these must be available for the next guest. The cleaning crew inventories our supplies between rentals, and if something is missing we may reluctantly have to withhold or reduce the refund of your security deposit. Our unit is owner-managed and we strive to be helpful and accommodating and provide a great experience for all guests, and we rely on your cooperation.
- WHEN YOU LEAVE, PLEASE leave the condo in the same condition you'd like to find if you were the next guest checking in! Please remove all of your belongings, including food you have stored in the fridge or freezer. Carry your trash out to the dumpster on the parking lot. Make the bed. Put things back where you found them. Lock the balcony slider doors and the bedroom windows. Turn off the AC units. Please sign the guest book.
- MOST IMPORTANT: **TURN OFF THE MAIN WATER VALVE ON YOUR WAY OUT!**